

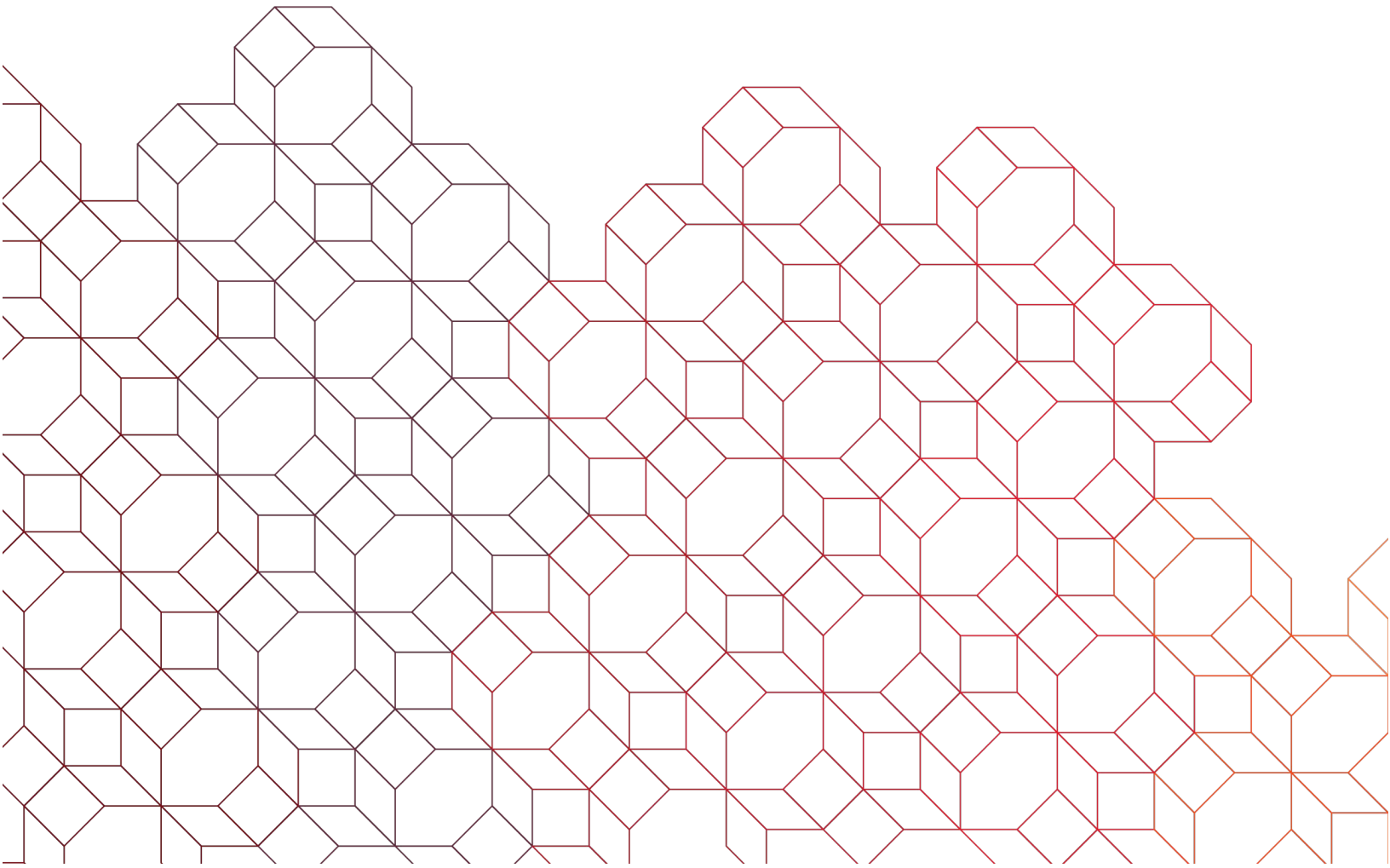


RCC Pro Offline Scanner Control Manager (SCM) Install for MAC

This installation method allows the ability to download the SCM before logging into ITMS providing a smooth initial login.

Updated Scanner Control Manager Web Site for MAC:

https://files.rdmcorp.com/?u=pAYg&p=EFrt&path=/MAC_SCM_ANY_INSTALL_4.0.3.0.dmg

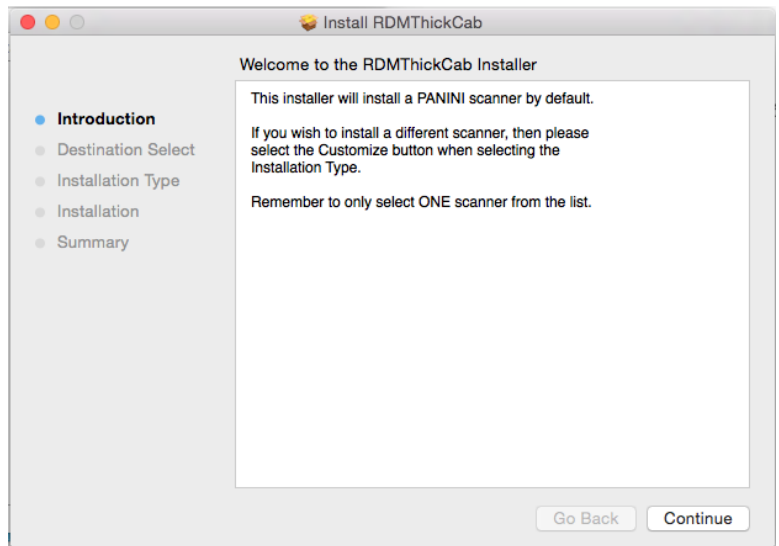


I. Pre-Requisites

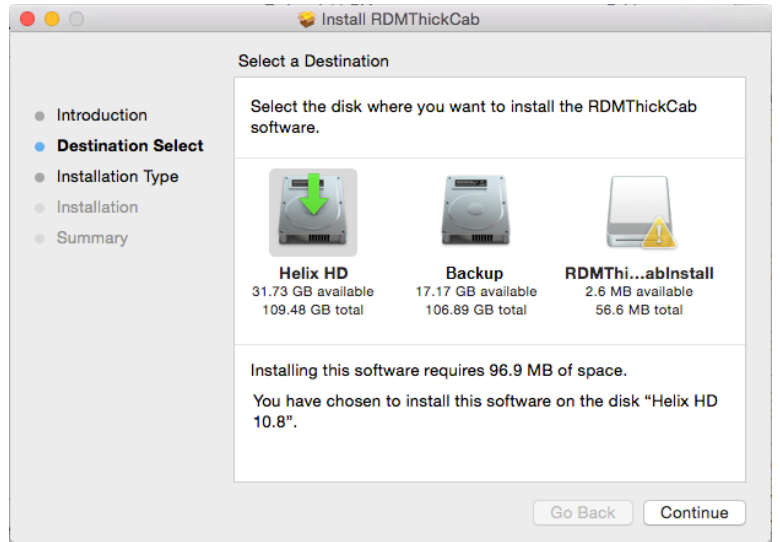
- You **must have admin rights** to the computer to complete the download.
- If an earlier version of the SCM or other scanner drivers are installed on your computer, you need to uninstall it before you install the new version.

II. To install the Digital Check SCM with the offline installer on Mac OS X:

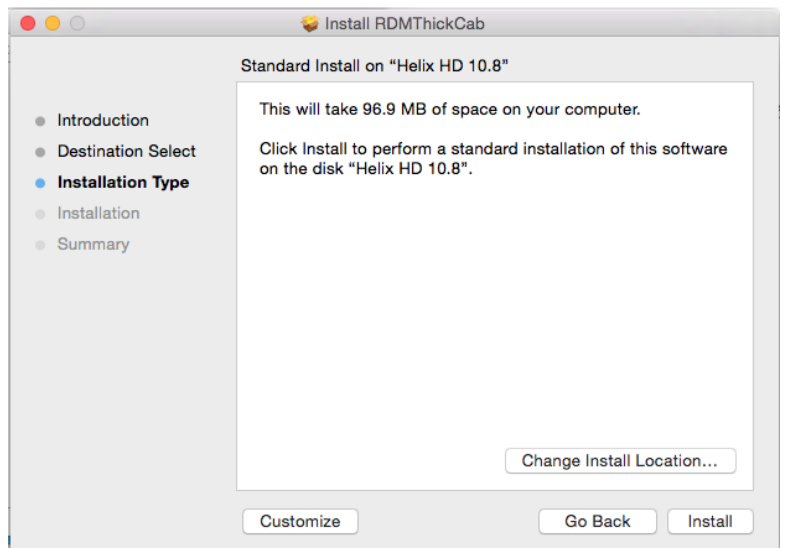
1. Close all open Web browsers and applications.
2. Unplug your scanner.
3. Pull in the drivers by accessing the below website.
https://files.rdmcorp.com/?u=pAYg&p=EFrt&path=/MAC_SCM_ANY_INSTALL_4.0.3.0.dmg
4. Double-click the ITMS Offline SCM Installer disk image (RDMThickCabInstall.dmg). The ITMS Offline SCM Installer folder opens.
 - a. Command-click the .mpkg file (RDMThickCabInstall.mpkg) and click “Open”.
If an error appears saying the file can’t be opened, click OK. You must command-click the file and click Open. You cannot open the file by double-clicking on it.
5. If you are prompted to allow the file to open, click “Open”.
6. The RDMThickCab install assistant appears. Click “Continue”.



7. If prompted to select a drive, select the partition your operating system and applications are installed on and click "Continue". If you are unsure which drive to select, use the drive selected by default.



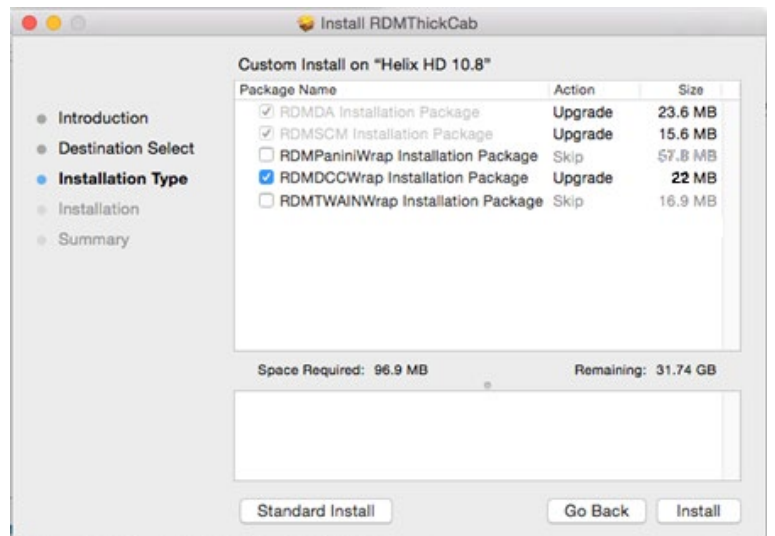
8. By default, SCM installs drivers for Panini scanners. If you want to install Panini drivers, click "Install". If you do not use a Panini scanner, click "Customize".



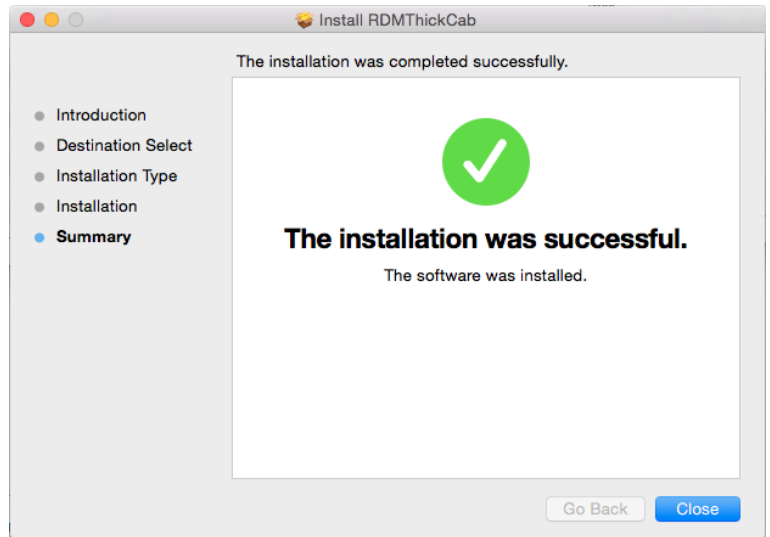
9. If you clicked Customize, a list of driver packages for supported scanners appears.
 - a. Panini scanners: RDMPaniniWrap Installation Package.
 - b. Digital Check scanners: RDMDCCWrap Installation Package.

Deselect RDMPaniniWrap Installation Package, select your scanner from the list, and click "Install".

Note: Select only one scanner. If you select more than one scanner, your scanner drivers will not install correctly.



- When prompted, enter an administrator password and click “Install Software”. The SCM installs on your computer.
- When the installation is complete, click “Close”.



Proceed to **Step III** to login the application and select your scanner.

III. Root Security Certificate

- After installing the scanners drivers, you must install Root Security Certificate before testing the scanner. To install use the link below and follow onscreen instructions.
https://downloads.itms-online.com/scm/RDM_Root_Cert_Update_Mac.dmg

IV. Login and Test Scanner

- Log in to the ITMS application URL, navigate to the Settings tab if not automatically taken there and select your scanner. <https://www.itms-online.com/Default.aspx>

First Time Users: If this is the first time the Login ID has been used, the password change screen will automatically appear and you will be prompted to change your password.

- Enter your current password in the ‘Old Password’ field.
- In the ‘New Password’ and ‘Confirm New Password’ fields enter a new password. This will be your new password.
- Click ‘OK’ to continue.

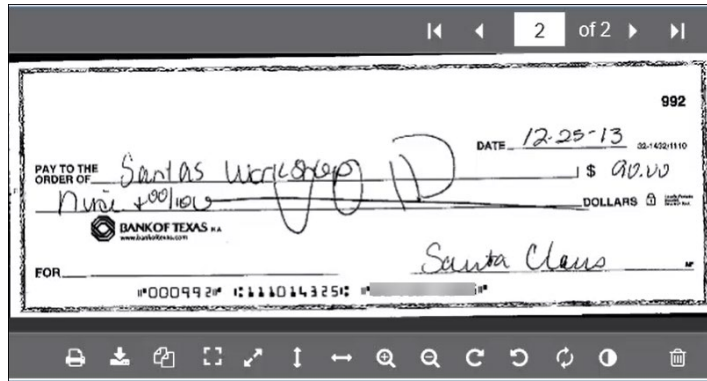
A screenshot of a "Change your password" dialog box. At the top, it says "Change your password" and below that, in red text, "Password was not set from current user account, please change password". There are three password input fields: "Current Password:", "New Password:", and "Confirm New Password:". Each field contains a series of dots representing masked characters. At the bottom, there are two buttons: "OK" and "Cancel".

Once you have logged in you are ready to test your scanner to make sure it works correctly. To do this, open the “Settings” dialog and click “Test”.

- Insert a test check into the scanner.
- Depending on your service, you will test by clicking on the “Scan” or the “Test” button.



The test scan can take up to a minute to complete. If the test is successful, a preview of the check image appears in the image viewer.



After you scan a test check, your scanner's unique Client ID appears. The Client ID can be used as a reference number for the workstation during troubleshooting calls.

- Click "Done" or "Save" at the bottom right of page.

You are now ready to make deposits!

Additional resources such as quick reference guides and videos can be found on the [Treasury Resource Center](#).

